Resident Comment Cards

Are you a Housing Authority of the City of Loveland resident?

Yes No

When calling our office, was your call answered to your satisfaction?

1	2	3	4	5
Not Satisfied				Satisfied

When visiting our office, were you greeted in a professional manner?

1	2	3	4	5
Not professional				Professional

Did the staff member satisfactorily adddress your concern?

1	2	3	4	5
Very Satisfactorily				Not Satisfactorily

How friendly was the staff member helping you?

1	2	3	4	5
Very Helpful				Not helpful

Do you feel like you can communicate with the resident manager if needed?

1	2	3	4	5
Definitely				No

Do you feel your home is being maintained properly?

1	2	3	4	5
Yes				No

Do you receive prompt maintenance service?

1	2	3	4	5
Very Prompt				Not prompt

Are the maintenance people polite, courteous, and respectful of your family?

1	2	3	4	5
Yes				No